



Accessing the Family Portal via Virtual Counselor

1. Go to Virtual Counselor and login. Must be **Student** login, not Parent.

The screenshot shows the 'STUDENT'S LOGIN SCREEN' for Broward Schools Virtual Counselor. At the top, there is a header with the Broward Schools logo and 'POWERED BY THE Broward County Public Schools DATA WAREHOUSE'. Below the header, it says 'STUDENT'S LOGIN SCREEN' and 'District Message'. An **ALERT** message states: 'Students are able to change and manage their passwords to Virtual Counselor. To ensure the security of your account we encourage you to use the "Change Password" link on the Options Menu once you login. If you forget your password please contact your school's guidance counselor to have it reset.' Below the alert is a login form with two input fields: 'USER ID OR STUDENT NUMBER:' and 'PASSWORD:'. A 'SUBMIT' button is located below the password field. At the bottom of the form area, it says 'DONT REMEMBER YOUR PASSWORD, THEN [CLICK HERE](#) TO RESET IT.'

2. Locate the “**Student Info**” menu and use the drop-down feature to select **FSA Family Portal Information**. You will see your unique **6-digit access code** as well as a direct link to the Family Portal.

The screenshot shows the 'FSA FAMILY PORTAL INFORMATION' page. At the top, there is a header with the Broward Schools logo and 'POWERED BY THE Broward County Public Schools DATA WAREHOUSE'. On the right side, there are 'LOGOUT' and 'PRINT' buttons. Below the header, there are two dropdown menus: 'STUDENT INFO:' and 'INSTRUCTIONAL/SCHOOL LINKS:'. A yellow arrow points to the 'STUDENT INFO:' dropdown, which is currently set to 'FSA Family Portal Information'. Below the dropdowns, it says 'WELCOME [REDACTED]' and 'GR: [REDACTED]'. The main heading is 'FSA FAMILY PORTAL INFORMATION'. Below this, there is a paragraph: 'The state's new Family Portal provides a central location for your student's statewide assessment results. The Family Portal can be used to access your student's results for the following assessments: Florida Standards Assessments (FSA) and End-of-Course Exams (EOCs) (Algebra 1, Geometry, Biology 1, Civics, and U.S. History); and print score reports.' Below this, there is a section titled 'You will need the following information to log into the Family Portal.' with three items: 'Your student's unique six digit access code: ir [REDACTED] w', 'Your student's date of birth.', and 'Your student's name as it appears on his or her official school record.' A red text line says 'Copy this code, you will need it to access the Family Portal'. At the bottom, there is a purple link: '[Click here to access the Family Portal](#)'. A yellow arrow points to this link.